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| **Use case ID:** | UCC002 REF CTM002 |
| **Stake holders & interests:** | Customer, Administrator |
| **Preconditions:** | The customer must be registered. |
| **Success Guarantee(Post conditions):** | Login successfully. |
| **Main success scenario**  **(Basic Flow):** | 1-Customer provides username 2-System allows the access to and password. customer if username and  3-Customer able to login. Password is valid. |
| **Extensions or Alternate scenario:** | If information is not valid he/she is not eligible to log in. |
| **Special Requirements:** | N/A |
| **Frequency of Occurrence:** | Any time |
| **Open Issues:** | N/A |
| **Level:** | Abstract Use case |

***Log in***